



Return Form

Order Date: _____ Order Confirmation # : _____

Customer Name: _____

Item(s) being returned:

| |
|------------------|
| Office Use Only: |
| CM: _____ |
| RA: _____ |
| Inv: _____ |
| Tax: _____ |

Office Use Only

| Return Code | Style | Color | Size | Quality Code |
|-------------|-------|-------|------|--------------|
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Return Codes :

| | | | |
|---|---------------------------------|---|-------------------------------|
| A | Size/fit is too small | F | Items not as shown on website |
| B | Size/fit is too big | G | Item is damaged* |
| C | Didn't like overall comfort/fit | H | Received the wrong item* |
| D | Changed my mind | I | Didn't like style |
| E | Ordered Multiple Sizes to try | | |

Comments :

Please Mail Back to :

Orthoheel Returns
 c/o Buffalo Warehouse
 1624 Pacific Street
 Union City, CA 94587

Instructions:

1. Please fill out the form above and include with your return along with a copy of your packing slip .
2. Please mail back via a trackable method.
3. Once we receive your return please allow 10-15 business days to process your return.
4. For Exchanges please enter a new order for the item you wish to receive. For free shipping on your new order please use the promo code : EXSHIP in the discount code box located in the shopping cart.
5. Shipping and Handling charges are not refundable.

* If the item you received was damaged during transit, appears to be defective or you received an item that you did not order please call us at 1-888-882-7954 ext 14 for assistance.